

## Terms of Use



### Welcome to Skylark!

Although I'm no longer a practicing lawyer, I still practice what I used to preach about dealing with the legal stuff! So, here is some of it for you to take a look at. Sorry for the formal language but I hope it gives you reassurance that I do take the serious stuff... well... seriously. So, here we go...

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### Terms of Business

All prices stated on [www.skylark.life](http://www.skylark.life) are subject to change at any time and it is your responsibility to frequently check for updated pricing.

We provide our clients with our Terms of Business at the start of each new matter but please request a copy at [Vikki@skylark.life](mailto:Vikki@skylark.life) should you want to see a copy.

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We are committed to providing a high quality service to all our clients but we recognise that occasionally problems and concerns do arise.

Dealing promptly and effectively with your concerns is an important aspect of our approach when working with clients. If you are dissatisfied with the service we have provided to you as a client we hope you will raise your concerns with us so that we can try to resolve the issue(s).

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